

 BSS NDT NON DESTRUCTIVE TESTING Pvt. Ltd NDT TRAINING AND SERVICES	BSS NDT Pvt. Ltd. Formal Complaint Against the Certification Body		
	Form No. F-187C	Revision 02	Issue Date 04-08-2026

Name of Complainant:	Date of Complaint:
Complainant's Telephone Number:	Complainant's Email Address:
Complainant's Address:	
If the complaint is submitted on behalf of an employer or organization, please complete the following section.	Complainant's Company / Employer:
Nature of Business / Organization Activities:	Complainant's Position in Company / Organization:
If the complaint concerns an individual within BSS NDT's certification activities, please provide the details below:	
Name / Position of Individual Subject to Complaint (if applicable):	
Certification Body activity related to the complaint: ☐ Application / Eligibility ☐ Examination ☐ Evaluation ☐ Certification Decision ☐ Certificate / Recertification ☐ Staff Conduct ☐ Other: _____	
Details of Complaint: Please provide a clear description of the complaint, including relevant dates, certification activities, persons involved and other relevant information.	
Supporting Documents / Evidence Attached: ☐ Yes ☐ No If yes, please specify: _____	
Signature of Complainant:	Date:

FOR BSS NDT USE ONLY

Complaint Reference No.:	Date Received:	Received By:
Acknowledgement Date:	Assigned For Independent Review / Investigation:	Status: ☐ Open ☐ Under Investigation ☐ Closed

Complaints shall be submitted in writing to BSS NDT Pvt. Ltd. at info@bssndt.com. Complaints will be handled in accordance with the BSS NDT Complaints and Appeals Procedure. The complaint will be reviewed by personnel who are independent of the subject of the complaint, as applicable, and information will be handled with appropriate confidentiality.