

 BSS NDT NON DESTRUCTIVE TESTING Pvt. Ltd NDT TRAINING AND SERVICES	BSS NDT Pvt. Ltd. Formal Complaint Against an Approved Training Organization (ATO)		
	Form No. F-187B	Revision 02	Issue Date 04-08-2026

Name of Complainant:	Date of Complaint:
Complainant's Telephone Number:	Complainant's Email Address:
Complainant's Address:	
If the complaint is submitted on behalf of an employer or organization, please complete the following section.	Complainant's Company / Employer:
Nature of Business / Organization Activities:	Complainant's Position in Company / Organization:
Name of ATO Subject to Complaint:	Is the complaint related to an examination / remote examination centre? ☐ Yes ☐ No
Address / Location of ATO Subject to Complaint:	
Nature of Complaint: ☐ Training Delivery ☐ Trainer / Staff Conduct ☐ Facilities / Equipment ☐ Examination-related Activity ☐ Records / Documentation ☐ Other: _____	
Details of Complaint: Please provide a clear description of the complaint, including relevant dates, course/examination details, persons involved and other relevant information.	
Supporting Documents / Evidence Attached: ☐ Yes ☐ No If yes, please specify: _____	
Signature of Complainant:	Date:

FOR BSS NDT USE ONLY

Complaint Reference No.:	Date Received:	Received By:
Acknowledgement Date:	Assigned For Review / Investigation:	Status: ☐ Open ☐ Under Investigation ☐ Closed

Complaints shall be submitted in writing to BSS NDT Pvt. Ltd. at info@bssndt.com. Complaints will be handled in accordance with the BSS NDT Complaints and Appeals Procedure. Information relating to the complaint will be handled with appropriate confidentiality.