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|  <b>BSS NDT</b> NON DESTRUCTIVE TESTING Pvt. Ltd<br><b>NDT TRAINING AND SERVICES</b> | BSS NDT Pvt. Ltd.                                    |                |                          |
|                                                                                                                                                                       | <b>Formal Complaint Against a Certificate Holder</b> |                |                          |
|                                                                                                                                                                       | Form No.<br>F-187A                                   | Revision<br>02 | Issue Date<br>04-08-2026 |

|                                                                                                                                                                                                                |                                                                                      |
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| Name of Complainant:                                                                                                                                                                                           | Complainant's Company / Employer:                                                    |
| Complainant's Position in Company / Organization:                                                                                                                                                              | Nature of Business / Organization Activities:                                        |
| Complainant's Address:                                                                                                                                                                                         |                                                                                      |
| Complainant's Telephone Number:                                                                                                                                                                                | Complainant's Email Address:                                                         |
| Date of Complaint:                                                                                                                                                                                             | Incident Type: <input type="checkbox"/> Isolated <input type="checkbox"/> Repetitive |
| Name of Certificate Holder Subject to Complaint:                                                                                                                                                               | BSS NDT Certificate Number / Unique Certification Number:                            |
| Nature of Complaint: <input type="checkbox"/> Technical / Competence <input type="checkbox"/> Code of Conduct / Ethics <input type="checkbox"/> Misuse of Certificate <input type="checkbox"/> Other:<br>_____ |                                                                                      |
| <b>Details of Complaint:</b><br>Please provide a clear description of the complaint, including relevant dates, circumstances, persons involved and any other information relevant to the matter.               |                                                                                      |
| Supporting Documents / Evidence Attached: <input type="checkbox"/> Yes <input type="checkbox"/> No<br>If yes, please specify: _____                                                                            |                                                                                      |
| Signature of Complainant:                                                                                                                                                                                      | Date:                                                                                |

**FOR BSS NDT USE ONLY**

|                          |                                      |                                                                                                                       |
|--------------------------|--------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| Complaint Reference No.: | Date Received:                       | Received By:                                                                                                          |
| Acknowledgement Date:    | Assigned For Review / Investigation: | Status: <input type="checkbox"/> Open <input type="checkbox"/> Under Investigation<br><input type="checkbox"/> Closed |

Complaints shall be submitted in writing to BSS NDT Pvt. Ltd. at [info@bssndt.com](mailto:info@bssndt.com). Complaints will be handled in accordance with the BSS NDT Complaints and Appeals Procedure. Information relating to the complaint will be handled with appropriate confidentiality.